

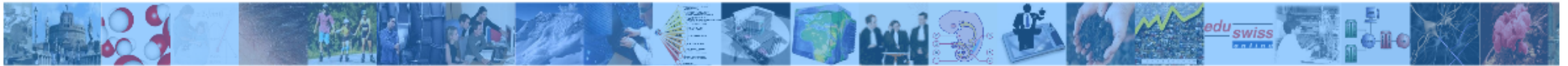


# Community Building

## Workshop

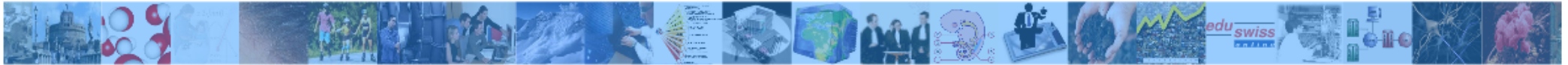
**Andrea Helbach**, Head of CSPC e-Learning, ZFH  
**Peter Frey**, Head of VC Support Centre/CCSP, UNIBE  
**Martin Sutter**, Head of NetServices, SWITCH

SVC Days October 17th 2007



## Swiss national e-learning hub





## Workshop Questions

- Do we exactly know what the needs are?
- Do we exactly know who the consumers are?

If yes, we can define

- the services
- their providers

**Workshop**  
**"Community Building"**

# IHE E-Learning Community

Needs (national level)

	Universities (Universities/SFIT/UAS/PH)						Other Institutions
CONSUMERS	Lecturer (Expert)	Lecturer (Beginner)	CCSPs	Consultants	Students	Others	GO's/NGO's
<b>INFORMATION onÉ</b>							
Technology							
Services & Bodies							
Best Practices/ Trends / Research / Expertises							
Events							
<b>CONTINUING EDUCATION inÉ</b>							
Continuing / Advanced Education							
<b>SUPPORT in...</b>							
Technical Infrastructures (CMS/LOR, e-Tools, etc.)							
Project Management (pedag/methodol and conceptual)							
<b>IDEA EXCHANGE AND HUMAN FACTORSÉ</b>							
Knowledge							
Experience							
Success Factors/ Rewarding							
Be a Member of a Group							

